



May 15, 2020

Greetings to All:

We hope you are well, and are thankful that we do not have any positive cases of COVID-19 (staff or residents) at this time in any of our facilities. We continue to screen employees every shift, promote handwashing, and continue extensive disinfecting/infection prevention measures in our homes.

Many of you are probably wondering what our next steps will be, and when the current restrictions will begin to be lifted. We know you are anxious, and appreciate your patience as we discuss internally what the best plan is for each of our facilities. When Governor Pritzker's stay at home order ends, we will not be able to immediately lift restrictions on visitors coming into our facilities, and we will not immediately be able to allow residents to go home for visits. We continue to consider the health and safety of our residents, as well as the regulatory guidance we are under through IDPH, CMS, & CDC.

A few of you have already done 'window visits' at Oakwood or Linden. If you have not already done so, you may visit outdoors from your vehicle on-site with the following parameters, effective 6/1/2020.

- Families may drive into the parking lot in their vehicle adjacent to the patio & roll down the window to visit.
- Please wear a mask and maintain a distance of at least 6 feet from your car.
- The resident will be seated on the patio with a staff member. (inside the fence at Linden; near the picnic table at Oakwood)
- The visit must be scheduled with the RSD. Please call Monday – Friday to schedule a visit. (Rob – Linden, Brenda – Oakwood)
- We appreciate your respect of these boundaries and guidelines for everyone's safety.

We will continue to communicate as we know more from IDPH, and when we are able to take additional steps. In the mean-time and going forward, please continue to utilize SKYPE or FaceTime with your loved one.

Please feel free to call us with questions if you have them. Thank you for your ongoing prayers and support as we work through these times!

Thank you,

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