



April 23, 2020

Greetings to All:

The days and weeks are going by and we are thankfully still doing well. We appreciate your ongoing support and prayers that residents and staff may be spared from illness and harm. If we were to have a positive case in a facility, we would comply with timely notification requirements to IDPH, the Health Department, the affected resident's family, as well as all residents, staff, and guardians of that facility, while preserving privacy and HIPAA regulations. From a practical standpoint, we continue to tweak our contingency plans that would adjust staffing models, resident health monitoring, employee health monitoring, and many other logistics depending on the situation at hand. We are hopeful that preventive measures we have in place that include handwashing, disinfecting, no visitors, limiting staff exposure, and employee health monitoring will continue to be effective.

Our staff are doing their best to come up with creative ideas for your loved ones to stay busy for the duration of the Stay At Home Order – however long that will be. We know it is very difficult for you to not be able to take your loved one home or to do things with them. We appreciate your patience and encourage you to SKYPE or FaceTime if that is an option for you. Our Case Managers can assist to get it working for you, as we have that capability in all of our homes. Meanwhile, we are enjoying the outdoors for walks and drives, planting some flowers and veggies here and there, doing scavenger hunts, playing games, cooking, lots of craft projects and other individualized activities. We appreciate that several of you have sent gifts for staff and/or residents to brighten their days.

Some of you may be wondering whether the residents will receive stimulus money from the CARES Act. The answer is Yes. We expect it to be deposited into the same account as the Social Security money flows into, and from there it will be transferred to the resident for their use. Our Accounting Department is awaiting paper notifications from the IRS to properly identify recent lump sum payments into that account before we are able to properly distribute. We will notify you once that distribution takes place. Medicaid issued written guidance that these payments are not counted as income, and they are not counted as a resource for 12 months following receipt when determining Medicaid eligibility. This means the resident will have 12 months to spend it before it would count against their \$2000 limit. Additional information can be found here: [HFS Notice](#)

Please contact any one of us if you have questions. We continue to trust in God to provide!

Thank you,

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