



April 10, 2020

Timber Ridge Resident Families and Guardians,

I pray you are well on this Good Friday. We are thankful to share that staff and residents of Timber Ridge are doing fine. We continue to have no cases of COVID-19 in any LifePoints facility, staff or residents. Thank you for your continued prayers and support as we work together to keep everyone safe.

We continue to focus primarily on prevention of the virus from entering the building. In addition to the things we have shared in the past, all staff are now wearing cloth face masks while on duty as recommended by Public Health. This is being done as one more step to further reduce the risk of a staff member bringing the COVID-19 virus into Timber Ridge. All other prevention practices remain in effect. This includes no visitors in the Timber Ridge building, no community outings, large group activities, or communal dining. We continue to practice good social distancing and hand hygiene habits by staff and residents.

Please be continue to be patient with us as we work with you to interact with your loved one through phone calls and video chats. We recognize the importance of this communication, so we have dedicated staff to help make it happen and have purchased additional devices to use. Even with this added focus our resources still have limits, and we are working to give as much opportunity to as many residents as possible which may mean that we are not always able to accommodate every specific time request. Thank you for your understanding.

Here is what to expect if we should ever have a resident who has COVID-19 symptoms or tests positive for the virus:

1. If a resident is symptomatic we will use droplet isolation precautions with them in their private room or in one of our isolation rooms if they have a roommate. They will remain in that room with the door closed per CDC guidelines.
2. We will inform the family and/or guardian of any resident placed under isolation precautions, but in respect of their privacy no further notifications will be sent to other families or guardians at that time.
3. We will test the symptomatic resident for COVID-19 as directed by the Health Department and based on the availability of testing. It is not guaranteed that we will be able to test your loved one for the virus just because they have symptoms, it will depend on the availability of tests.
4. If at any time we receive a positive test result, then we will notify all families and guardians using this email list that we have a positive case in the building. We will not share names or additional details according to HIPAA law.

Administrative Office
2125 Veterans Road
Morton, IL 61550
P 309.266.9781
aclifepoints.org

**Apostolic Christian
Timber Ridge**
2125 Veterans Road
Morton, IL 61550
P 309.266.9781

**Apostolic Christian
Oakwood Estate**
2213 Veterans Road
Morton, IL 61550
P 309.263.8484

**Apostolic Christian
Linden Estate**
1000 Linden Street
Morton, IL 61550
P 309.263.8992

**Apostolic Christian
CILA Services**
107 East Jefferson
Morton, IL 61550
P 309.263.2901



APOSTOLIC CHRISTIAN
LifePoints

5. Please note, at minimum it will be several days between a resident being placed in isolation and receipt of a positive test. If you hear rumors at any time about COVID-19 in our building, please call and ask. We will tell you what we can, when we can. Please be assured that you will be notified if there is ever a positive test result at Timber Ridge and will not have to hear about it from some other source.

Finally, please note that the following statement has been added to your loved one's records:

The health and safety of our residents, visitors, and staff remain the highest priority for Apostolic Christian Timber Ridge. We will also continue to take every step reasonable to protect the rights of residents, but health and safety considerations for all involved will come first. In an effort to prevent a highly contagious virus such as COVID-19 from coming into our facility we may at times find it necessary to restrict access in and out of the building. This may include things like cancelling group and community outings and activities, suspending non-essential visitors, and closing common areas of the building such as the dining room, living rooms, sensory, therapy or multi-purpose rooms. If a resident is found positive for a highly contagious virus such as COVID-19, for their safety and that of their peers, visitors, and staff we may determine it is necessary to quarantine the resident in their room. The duration and circumstances of any quarantine will be according to the latest CDC or IDPH guidelines. This will most likely include having residents in their room with the door closed as recommended by the CDC for long term care facilities.

If you have any questions, please feel free to send me an email or give me a call.

Thanks,

Darrell Stoller