



May 15, 2020

Families and Guardians of Timber Ridge Residents,

I pray that this letter finds each of you well. We are thankful that we continue to have no cases of COVID-19 in any residents or staff at any of our AC LifePoints facilities including Timber Ridge. We continue to screen employees every shift for symptoms and exposure, all staff wear face masks while working, we promote handwashing, and we have implemented extensive disinfecting and infection prevention measures throughout the facility. We are also continuing to engage residents with staff in as many fun activities and events as we can each week, while practicing safe physical distancing. We continue to take drives, walks, and participate in virtual tours of places we would not be able to go visit normally. Next week we are looking forward to drive by parades of day program staff from both TCRC and EPIC.

There have been some questions regarding what our next steps will be, and when some of the current restrictions might be lifted. We have ongoing dialogue about this with our ACLP executive team, DON's, RSD's and administrators as well as with other agencies in our area and other Apostolic Christian nursing homes. There are some decisions that we expect will be made for us by outside authorities, and many others that we will just have to wait to see how things go in our local area, but here are a few things that we do know now:

- When Governor Pritzker's stay at home order eventually ends, or when we move into the next phase of his Restore Illinois plan – we will not be able to immediately lift restrictions on visitors coming into Timber Ridge and we will not be able to allow residents to immediately leave for home visits. We expect we will be at least several weeks behind the general public in lifting those restrictions. Decisions will be based on the guidance of IDPH and the local risk of infection.
- We intend to continue to respect the guidance given by the Illinois Department of Public Health as they are our licensing authority.
- We will continue to consider the health and safety of all of our residents as a whole, and with this highly contagious virus what may be safe for one person may put their peers in danger.
- We are committed to restoring visiting and physical contact between residents and their families as soon as it is safe to do so, and that process will likely be done in a series of steps.
- We are committed to continue providing as much opportunity as possible for video chats and phone calls during this time that we are unable to facilitate visiting in person.
- We are committed to ongoing communication with you as things continue to develop or change. Please feel free to call or email me with any questions you may have and I will try to find the answer.

Thank you for your continued patience and understanding as we navigate through this together.

*Darrell Stoller*

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**Administrative Office**  
2125 Veterans Road  
Morton, IL 61550  
P 309.266.9781  
[aclifepoints.org](http://aclifepoints.org)

**Apostolic Christian  
Timber Ridge**  
2125 Veterans Road  
Morton, IL 61550  
P 309.266.9781

**Apostolic Christian  
Oakwood Estate**  
2213 Veterans Road  
Morton, IL 61550  
P 309.263.8484

**Apostolic Christian  
Linden Estate**  
1000 Linden Street  
Morton, IL 61550  
P 309.263.8992

**Apostolic Christian  
CILA Services**  
107 East Jefferson  
Morton, IL 61550  
P 309.263.2901