



May 15, 2020

Timber Ridge Team,

Thank you for your continued diligence in keeping yourselves, each other, and our residents safe from the ongoing threat of COVID-19 infection. Thank you all for each doing your best to keep a positive environment for our residents. There have been some questions regarding what our next steps will be, and when some of the current restrictions might be lifted. We have ongoing dialogue about this with our ACLP executive team, DON's, RSD's and administrators as well as with other DD agencies in our area and other AC nursing homes.

There are some decisions that we expect will be made for us by outside authorities, and many others that we will just have to wait to see how things go in our local area, but here are a few things that we do know now:

- When Governor Pritzker's stay at home order eventually ends, or when we move into the next phase of his Restore Illinois plan – we will NOT be able to immediately lift restrictions on visitors coming into Timber Ridge and we will NOT be able to allow residents to immediately leave for home visits. We expect we will be at least several weeks behind the general public in lifting those restrictions. Decisions will be based on the guidance of IDPH and the local risk of infection.
- We intend to continue to respect the guidance given by the Illinois Department of Public Health as they are our licensing authority.
- We will continue to consider the health and safety of all of our residents as a whole, and with this highly contagious virus what may be safe for one person may put their peers in danger.
- We are committed to restoring visiting and physical contact between residents and their families as soon as it is safe to do so, and that process will likely be done in a series of steps.
- We are committed to continue providing as much opportunity as possible for video chats and phone calls between residents and families during this time that we are unable to facilitate visiting in person.

If a guardian or family member asks you about these ongoing restrictions, please feel free to use these talking points and / or give them my contact information.

May God bless each of you for what you do every day,

Darrell Stoller

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