



February 16, 2022

Timber Ridge Staff and Family,

We have had a resurgence of new COVID cases this week and at this time we have had eight residents and about a dozen staff members test positive for COVID in the past few days. We tested the remaining residents again this morning (Wed 2/16) with PCR tests and we expect to have those results back at some point tomorrow to know better how much this is continuing to spread.

I want to address a few of the common questions that we have received this week:

1. Is Timber Ridge on “lock down” or what is being done to slow the spread?
  - a. We are not on “lock down” but we are quarantining residents who test positive and we are encouraging others to stay on their ends or in their rooms as much as possible.
  - b. We have temporarily closed the common areas (MPR, sensory, dining room, etc.) to avoid large gatherings and residents are eating in their rooms.
  - c. We are keeping all residents home from their day programs at least through President’s Day next Monday.
  - d. All staff continue to wear N95 respirators when in resident areas as well as face shields when giving resident care.
2. Can visitors come to Timber Ridge?
  - a. Yes, we are open to visitors but please know that you visit at your own risk since we do have COVID in the building.
  - b. We continue to require all visitors to complete a COVID self-screening, wear a face mask, and practice social distancing.
  - c. As always, DO NOT VISIT if you have been exposed to COVID, have tested positive for COVID, or have COVID like symptoms in the past 14 days.
3. Can residents leave Timber Ridge for home visits?
  - a. Yes, please call to arrange as usual.
  - b. Again, please know that we do have COVID in the building so there is a higher risk of exposure to you and your family.
4. How sick are people getting?
  - a. Obviously we can’t share specifics but this is varying from a few residents who do not have any symptoms to most with mild symptoms and a few who are fairly miserable (cough, sore throat, congestion, etc.).
  - b. It does seem like most people are starting to feel better more quickly than we saw in the past.
5. What can we do to help?
  - a. Please pray for recovery and ongoing strength and endurance for staff and residents. This is obviously disheartening for all of us as the message in public lately is that things are getting better just as we see this increase in house.

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- b. Please understand that we are short on staff and have patience when calling Timber Ridge as we have had to leave our phones on “night mode” as several key staff for answering the phones are out.
- c. Please do not come to Timber Ridge if you have been exposed, have symptoms, or test positive for COVID or any other illness.
- d. Oh, and one last thing... if there is any way you can make it rain instead of snow tomorrow that would be greatly appreciated!

Thank you for your patience as we once again navigate through this together,

*Darrell Stoller*

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